Desk/3000 series

Deliver the most simple and reliable payment experience at the counter





The Desk/3000 series offers a seamless payment experience. It leverages the TELIUM application portfolio and complies with future security standards.

Highest security

The Desk/3000 series is PCI-PTS 5.x certified. Its Telium TETRA OS uses the latest cryptographic schemes with future-proof key length.

All payment options

The Desk/3000 series enables NFC couponing and wallet use cases, in addition to EMV Chip & PIN, swipe and contactless.

User-friendly and intuitive interface

Featuring intuitive card readers and applications menu, it provides a seamless payment experience.

Compatible with Ingenico's suite of services

The Desk/1000 series works in unison with Ingenico's supporting service platforms, meaning merchants will have access to business services such as back office reporting and e-receipt management. Software updates and day-to-day support deliver a hassle-free experience for those using this innovative range.



Maximized network availability

In addition to Ethernet and modem, the Desk/3000 series offers a large set of radio connectivity with GPRS, 3G and Dual SIM. With it, network availability and communication costs are fully optimized.



Seamless NFC payment

The Desk/3000 series boosts NFC payment by offering to customers a seamless experience through a dedicated card-reader zone and faster transaction flows.

Secure Telium TETRA OS

Backed by 40 years of experience and with its user-friendly interface, the Telium TETRA operating system includes the best security mechanisms embedded to protect transaction privacy and leverages Ingenico's unique portfolio of payment applications.

The Desk/3000 Series is supported by our Cloud Services



Processor	Application & Crypto processor	• Cortex A5	•
Memory	• Internal	• 128 MB Flash, 64 MB RAM • 256 MB Flash, 128 MB RAM	Option
os	•	• Telium TETRA	•
SIM		• 2 SIM	Option
SAM		• 2 SAM • 3rd SAM	• Option
Card readers	Magstripe Smart card Contactless	• ISO 1/2/3, 500K lifespan • EMV Level 1, 500K lifespan • EMV Level 1 compliant	• • Option
Display	Monochrome Colour	2.7" display, backlit, 128x64 pixels 2.8" display, backlit, QVGA (320x240 pixels)	•
Keypad		• 20 ergonomic keys, raised marking, backlit	•
Audio	• Buzzer	,	•
Thermal Printer	Speed in lines/s Paper roll cage	• 20 lines/s • 58 mm width x Ø 40 mm	•

Terminal connectivity	• Wireless • Wired	• 3G • GSM/GPRS • Wi-Fi • Dial-up MODEM • Ethernet 10/100 base T	Option Option Option
Terminal connections	USB Power Supply Serial	• 1 USB Host • 1 USB Slave • Dedicated power Jack • 1 RS232 • 2nd RS232	• • • Option
Power supply		• 16W or 24W or 32W	•
Terminal size		• 187x82x68 mm (7.3x2.6x3.2x2.6")	•
Weight		• 340 g (12 oz)	•
Environment	Operating Temperature Storage Temperature Operating Humidity	O'C to +40'C (32'F to 104"F) -20'C to +55'C (-4"F to 131"F) 85% non-condensing at +40"C (104"F)	•
Accessory	Magic Box Privacy shield	1xRS+ 1xPower+1xEth.+1xLine In 2xRS+ 1xPower+1xEth.+1xLine In Factory mounted Field upgradable	Option Option Option Option
Security	***************************************	PCI PTS 5.x & 4.x online & offline certified	•



